



# Software Maintenance Plans

ProNest® | Design2Fab® | Rotary Tube Pro™

Software Maintenance Plans are a cost-effective way to ensure you are getting the most out of your perpetual software license.

## A Maintenance Plan gives you:

### Unlimited technical support

Contact our highly experienced technical support engineers by phone, email, or online meeting.

### Unlimited training

Schedule one-on-one training sessions via online meeting, register for webinars, or follow along on our guided video tutorials.

### Free software updates and upgrades

Receive all software updates and new version upgrades released during your plan period at no additional cost.

### Access to the online Knowledge Base

Log in to the Hypertherm CAD/CAM software online Knowledge Base for access to important resources including help articles, FAQs, videos, and more.

## Pricing

Maintenance is priced at a small percentage of the current list price of the software. You will receive a quote based on the value of your purchase.

## Coverage period

Plans begin upon receipt of the order and continue for 12 months.

## Renewal

Most customers choose to renew their maintenance plan each year, which is typically offered at a discounted rate. This is the most economical way to stay current with the software, as all updates and new version upgrades are included at no additional cost.

Contact us to enroll: [www.hypertherm.com/contact-us/](http://www.hypertherm.com/contact-us/)

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Environmental stewardship is one of Hypertherm's core values, and it is critical to our success and our customers' success. We are striving to reduce the environmental impact of everything we do. For more information: [www.hypertherm.com/environment](http://www.hypertherm.com/environment).

