

Install Phoenix[®] Simulation Software

Phoenix version 10

Application Note

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Hypertherm, Inc.

21 Great Hollow Road, P.O. Box 5010
Hanover, NH 03755 USA
603-643-3441 Tel (Main Office)
603-643-5352 Fax (All Departments)
info@hypertherm.com (Main Office)

800-643-9878 Tel (Technical Service)

technical.service@hypertherm.com (Technical Service)

800-737-2978 Tel (Customer Service)

customer.service@hypertherm.com (Customer Service)

Hypertherm México, S.A. de C.V.

52 55 5681 8109 Tel
52 55 5681 7978 Tel
soporte.tecnico@hypertherm.com (Technical Service)

Hypertherm Plasmatechnik GmbH

Sophie-Scholl-Platz 5
63452 Hanau
Germany
00 800 33 24 97 37 Tel
00 800 49 73 73 29 Fax

31 (0) 165 596900 Tel (Technical Service)**00 800 4973 7843 Tel (Technical Service)**

technicalservice.emeia@hypertherm.com (Technical Service)

Hypertherm (Singapore) Pte Ltd.

Solaris @ Kallang 164
164 Kallang Way #03-13
Singapore 349248, Republic of Singapore
65 6841 2489 Tel
65 6841 2490 Fax
marketing.asia@hypertherm.com (Marketing)
techsupportapac@hypertherm.com (Technical Service)

Hypertherm Japan Ltd.

Level 9, Edobori Center Building
2-1-1 Edobori, Nishi-ku
Osaka 550-0002 Japan
81 6 6225 1183 Tel
81 6 6225 1184 Fax
htjapan.info@hypertherm.com (Main Office)
techsupportapac@hypertherm.com (Technical Service)

Hypertherm Europe B.V.

Laan van Kopenhagen 100
3317 DM Dordrecht
Nederland
31 165 596907 Tel
31 165 596901 Fax
31 165 596908 Tel (Marketing)
31 (0) 165 596900 Tel (Technical Service)
00 800 4973 7843 Tel (Technical Service)
technicalservice.emeia@hypertherm.com (Technical Service)

Hypertherm (Shanghai) Trading Co., Ltd.

B301, 495 ShangZhong Road
Shanghai, 200231
PR China
86-21-80231122 Tel
86-21-80231120 Fax

86-21-80231128 Tel (Technical Service)

techsupport.china@hypertherm.com (Technical Service)

South America & Central America: Hypertherm Brasil Ltda.

Rua Bras Cubas, 231 – Jardim Maia
Guarulhos, SP – Brasil
CEP 07115-030
55 11 2409 2636 Tel
tecnico.sa@hypertherm.com (Technical Service)

Hypertherm Korea Branch

#3904. APEC-ro 17. Heaundae-gu. Busan.
Korea 48060
82 (0)51 747 0358 Tel
82 (0)51 701 0358 Fax
marketing.korea@hypertherm.com (Marketing)
techsupportapac@hypertherm.com (Technical Service)

Hypertherm Pty Limited

GPO Box 4836
Sydney NSW 2001, Australia
61 7 3103 1695 Tel
61 7 3219 9010 Fax
au.sales@hypertherm.com (Main Office)
techsupportapac@hypertherm.com (Technical Service)

Hypertherm (India) Thermal Cutting Pvt. Ltd

A-18 / B-1 Extension,
Mohan Co-Operative Industrial Estate,
Mathura Road, New Delhi 110044, India
91-11-40521201/ 2/ 3 Tel
91-11 40521204 Fax
htindia.info@hypertherm.com (Main Office)
technicalservice.emeia@hypertherm.com (Technical Service)

Install Phoenix Simulation Software

Introduction

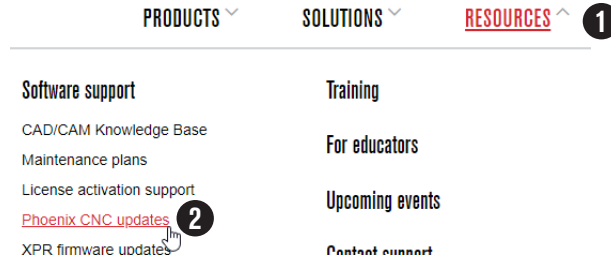
This document gives you the steps to install and set up the Phoenix version 10 Simulation (SIM) software on your laptop or computer.



The Phoenix SIM is compatible with any version of Windows 10. If you have a problem with the SIM that is not fixed with the instructions in this document, contact your regional Hypertherm Technical Service Team.

Download the Phoenix SIM

1. On the www.hypertherm.com website, scroll your cursor over **Resources**.
2. In the **Software support** category, select **Phoenix CNC updates**.





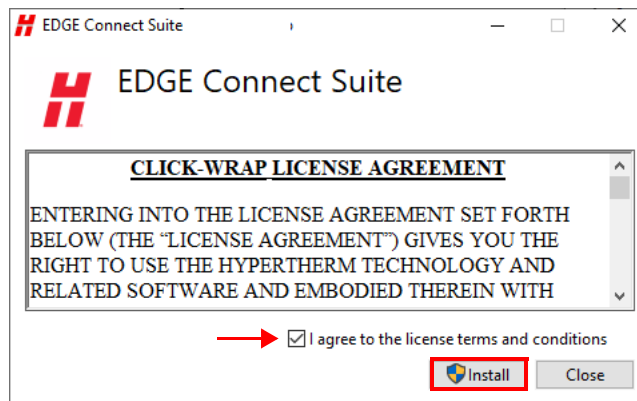
3. Select **GET FILES** for EDGE Connect.
4. Save the EDGE Connect Suite Installer file (EDGE_Connect_Suite.exe). This is the same file that is used to update an EDGE Connect CNC. The file may take a few minutes to download.



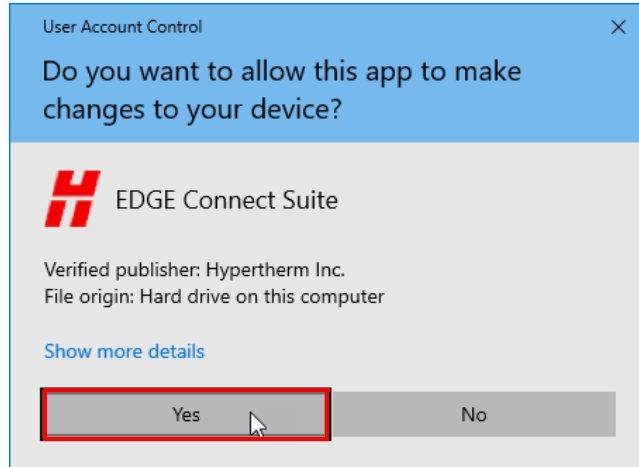
If a duplicate copy of the installer is saved in the target location, Windows automatically modifies the file name. If this occurs, delete the old *.exe file and rename the new *.exe file. For example, rename EDGE_Connect_Suite(1).exe as EDGE_Connect_Suite.exe.

Run the EDGE Connect Suite Installer

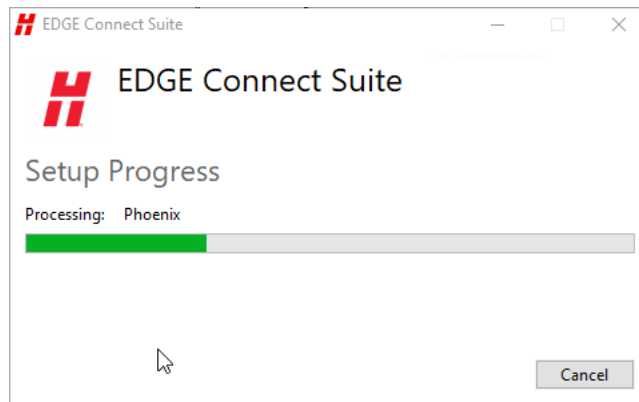
1. Select the **Windows® Start**  icon and go to **File Explorer** .
2. In File Explorer, find and double-click on the **EDGE_Connect_Suite.exe** file. An installer window opens.
3. Check the box to agree to the terms and conditions, and then select **Install**.



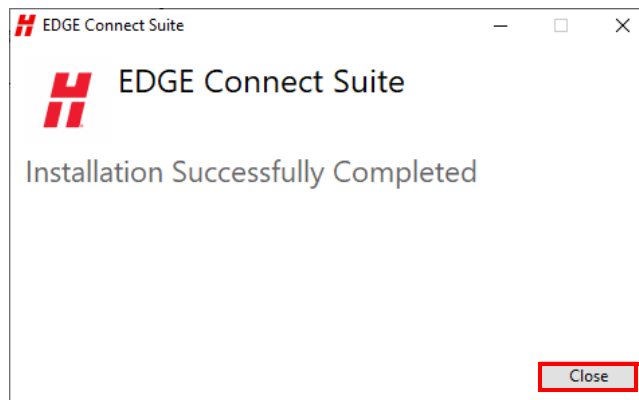
4. If you see the message shown below, select **Yes**.




5. A window with a progress bar shows you status updates while the software installs.

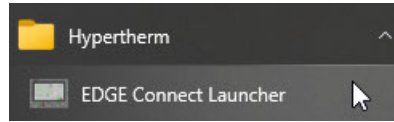



6. When you see the message shown below, the installation is complete. Select **Close**.



Open the Phoenix SIM


To open Phoenix and the Soft Operator Console (Op Con), select the **Windows® Start**  icon and then scroll to the **Hypertherm** folder and select **EDGE Connect Launcher**.



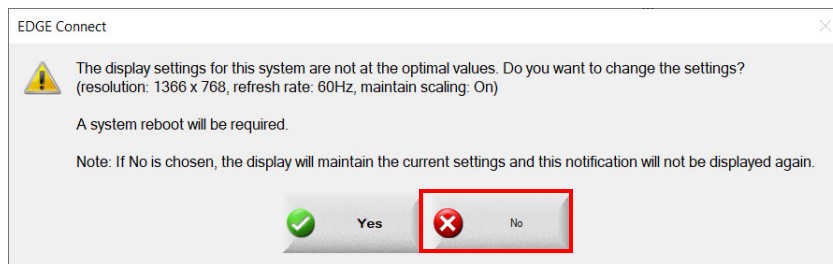
 If the EDGE Connect Launcher icon (shown above) is missing, restart your computer.


When Phoenix opens:

- If you see a message that “C:\Phoenix>LastPart.txt was not found”, select **OK**.
- The CAPS Lock will be ON and the Num Lock will be OFF by default.
- The Program Control area of the Soft Op Con is always shown.

 Only one Phoenix session can run at a time. If you select the EDGE Connect Launcher icon when Phoenix is already open, you can choose to restart Phoenix.

- If you are asked to change your screen resolution, select **No**.



 **Hypertherm recommends that you keep the default screen resolution.** If you change the resolution, your computer may not support the resolution that Phoenix requires. However, **you can adjust the Windows display scaling at anytime** if the text on the screen is not formatted properly. Refer to [Fix Phoenix display issues](#) on page 7.


Close the Phoenix SIM

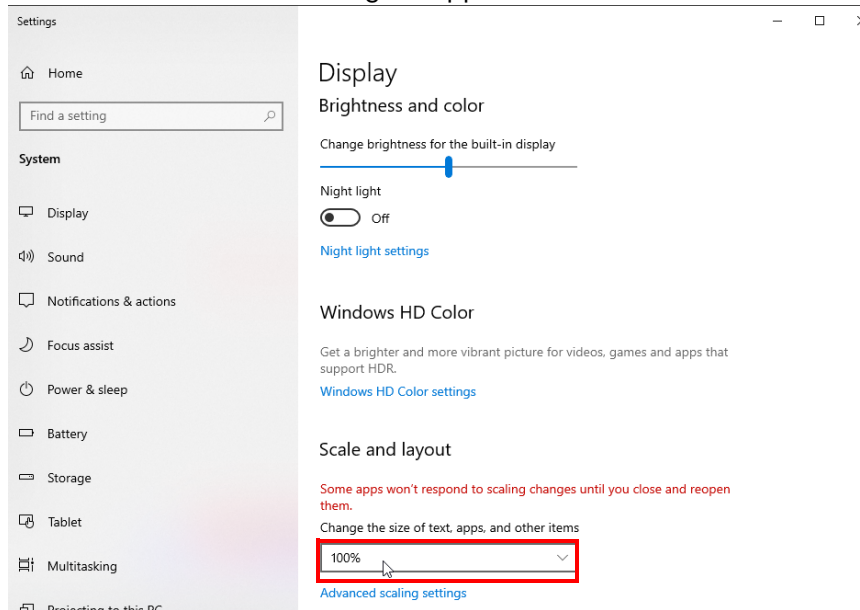
To close Phoenix and the Soft Op Con, you can either:

- Click on the Phoenix screen and then type **Alt+F4**.
- Select **Setups > Password** and type **WINXP**.

Fix Phoenix display issues

If you see problems with the appearance of the Phoenix user interface, do the steps below to adjust your Windows display scaling to 100%.

1. Right-click on the select the **Windows® Start**  icon and select **System > Display**.
2. Under **Scale and layout**, make sure that the scaling is set to 100%. It may be necessary for you to sign out of Windows before the change is applied.



3. Restart the Phoenix SIM to apply the changes.

Get help with Phoenix

If you have questions about Phoenix, select **Help** in the top-right on the main screen.

