Quality vision

To exceed Customers' expectations worldwide through continuous quality improvement in product design, manufacture, and service.

Exceed Customers' expectations worldwide

Hypertherm Associates cannot thrive without highly satisfied Customers. It is not sufficient to simply meet Customers' needs. At Hypertherm Associates we are dedicated to exceeding Customers' expectations worldwide.

Continuous quality improvement

Quality is defined by our Customers. Continuous quality improvement at Hypertherm Associates is the only way to exceed Customers' continually rising expectations.

Design

By focusing on design excellence and Customers' needs, we continually create new products that outperform the competition and stay ahead of our Customers' increasingly demanding requirements.

Manufacturing

By continually improving our manufacturing processes and supplier relationships, we increase our ability to exceed Customers' quality expectations and deliver superior value.

Service

By providing knowledgeable, helpful services—in sales and customer service, training and technical support—as well as effective, efficient internal support services, we anticipate and respond to our Customers' changing needs, and add value to their relationship with Hypertherm Associates.

HYPERTHERM ASSOCIATES™

SHAPING POSSIBILITY®